

Checklist of Problems

Javascript

Be sure to have your Javascript features turned on (Internet Explorer's Active scripting) including pop-up window open.

Configuration:

Internet Explorer: *>Tools >Internet Options >Security >Custom Level >Scripting >Active Scripting (Enable)*

Netscape/Mozilla: *>Edit >Preferences >Scripts & Plug-ins >Enable JavaScript for Navigator*

Firefox: *>Tools >Options > Web Features >Enable JavaScript*

Firewall

If your device needs to connect through a firewall, it is imperative that your network administration opens the access to NEBIS.

Configuration notes:

Server name	Port	Protocol	Use
opac.nebis.ch	80	http	NEBIS recherche
aleph-prod.ethz.ch	6505	proprietary	Windows GUI
ml.metabib.ch	80	http	IDS Recherche
sfx.ethz.ch	80	http	SFX: Kontext-sensitives Linking
opac.nebis.ch	9909	Z39.50	Z39.50 Server

Please contact your network administrator. Unfortunately, we can not help you further.

Pop-up Windows

Please ensure that you allow pop-up windows for *opac.nebis.ch*. NEBIS requires pop-up windows to be fully functional.

Filter Software / Security Software

Be sure that programs (advertisement filter, access control etc.) like for instance *WebWasher*,

NetSonic, Zonealarm, Norton Internet Security... do not prevent the pop-up windows to open.

Style Sheets (CSS)

The browser must support Cascading Style Sheets (CSS) to display pages correctly. The Browser Test above showing colored text indicates support.

Fonts

If you have an empty frame on your Windows PC, no text, probably your font *Arial Unicode MS* is not correctly installed. If you find in your *System Settings / Control Panel / Fonts* a defect font *Arial Unicode MS* you should delete the defect font *Arial Unicode MS*

Proxy-Server

When in doubt turn off the configuration for using a proxy server.

Configuration:

Internet Explorer: *>Tools >Internet Options >Connection >LAN Settings >Proxy server >Advanced >Exceptions *.nebis.ch*

Netscape/Mozilla: *>Edit >Preferences >Proxies >Manual proxy configuration >No Proxy for:.nebis.ch*

Firefox: *>Tools >Options >General >Connection Settings >Manual proxy configuration >No Proxy for: .nebis.ch*

Browser Cache

By problems please empty first the cache and then reload the browser.