Checklist of Problems

Javascript

Be sure to have your Javascript features turned on (Internet Explorer's Active scripting) including pop-up window open.

Configuration:

Internet Explorer: > Tools > Internet Options > Security > Custom Level > Scripting > Active Scripting (Enable)

Netscape/Mozilla: > Edit > Preferences > Scripts & Plug-ins > Enable JavaScript for Navigator

Firefox: > Tools > Options > Web Features > Enable JavaScript

Firewall

If your device needs to connect through a firewall, it is imperative that your network administration opens the access to NEBIS.

Configuration notes:

<table>
<thead>
<tr>
<th>Server name</th>
<th>Port</th>
<th>Protocol</th>
<th>Use</th>
</tr>
</thead>
<tbody>
<tr>
<td>opac.nebis.ch</td>
<td>80</td>
<td>http</td>
<td>NEBIS recherche</td>
</tr>
<tr>
<td>aleph-prod.ethz.ch</td>
<td>6505</td>
<td>proprietary</td>
<td>Windows GUI</td>
</tr>
<tr>
<td>ml.metabib.ch</td>
<td>80</td>
<td>http</td>
<td>IDS Recherche</td>
</tr>
<tr>
<td>sfx.ethz.ch</td>
<td>80</td>
<td>http</td>
<td>SFX: Kontext-sensitives Linking</td>
</tr>
<tr>
<td>opac.nebis.ch</td>
<td>9909</td>
<td>Z39.50</td>
<td>Z39.50 Server</td>
</tr>
</tbody>
</table>

Please contact your network administrator. Unfortunately, we can note help you further.

Pop-up Windows

Please ensure that you allow pop-up windows for opac.nebis.ch. NEBIS requires pop-up windows to be fully functional.

Filter Software / Security Software

Be sure that programs (advertisement filter, access control etc. ) like for instance WebWasher,
NetSonic, Zonealarm, Norton Internet Security... do not prevent the pop-up windows to open.

**Style Sheets (CSS)**

The browser must support Cascading Style Sheets (CSS) to display pages correctly. The Browser Test above showing colored text indicates support.

**Fonts**

If you have an empty frame on your Windows PC, no text, probably your font Arial Unicode MS is not correctly installed. If you find in your System Settings / Control Panel / Fonts a defect font Arial Unicode MS you should delete the defect font Arial Unicode MS.

**Proxy-Server**

When in doubt turn off the configuration for using a proxy server.

**Configuration:**

- **Internet Explorer:**
  > Tools > Internet Options > Connection > LAN Settings > Proxy server
  > Advanced > Exceptions *.nebis.ch

- **Netscape/Mozilla:**
  > Edit > Preferences > Proxies > Manual proxy configuration > No Proxy for: .nebis.ch

- **Firefox:**
  > Tools > Options > General > Connection Settings > Manual proxy configuration
  > No Proxy for: .nebis.ch

**Browser Cache**

By problems please empty first the cache and then reload the browser.